



Tissue & Eye Donation Referral Information for EMS Staff



Refer every death, every time

IDN 24 Hour Referral Line: 800-831-4131

Purpose of the Referral Call: EMS staff refer all deaths to Iowa Donor Network (IDN) when death occurs outside of the hospital setting to determine patient's candidacy for donation

The Referral Call:

Timely referral call to 800-831-4131 within 1 hour from time-of-death

- The earlier the referral, the more likely we can preserve the opportunity of donation

Referral calls can be made by any provider level, including first responders and volunteers

Make the referral call in a private setting away from the patient's family

- Please refrain from approaching the family regarding a donation decision or from informing the patient's family that you are calling Iowa Donor Network as we want to avoid false hope of donation if the patient is not a candidate
- IDN will provide information regarding the gift of donation to the family

Estimated length of referral call is 5-10 minutes (See Referral Information sheet for information specific to the referral call)

After the Referral Call:

- IDN will inform you whether or not the patient is a candidate for donation

If the patient is a candidate for donation:

- IDN will coordinate with the Medical Examiner's office and/or funeral home
- IDN will contact the patient's next-of-kin with the opportunity of donation after verifying that the family has been notified of the death
- IDN will ask you to fax a copy of the run report to 515-309-0544

For more information visit:
WWW.IADN.ORG