



Tissue & Eye Donation Referral Information for Hospital Staff



Refer every death, every time

24 Hour Referral Line: 800-831-4131

Purpose of Referral Call: IDN to determine patient's candidacy for donation

The Referral Call: IDN is HIPAA Exempt

Timely referral call within 1 hour of time-of-death to preserve opportunity of donation

Contact IDN before calling the funeral home

- IDN Funeral Directors are available 24/7 to immediately contact the funeral home & facilitate transportation if patient is a candidate for donation
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After the Referral Call:

- IDN evaluates tissue donation suitability & checks donor registry
 - IDN notifies hospital of tissue donation suitability
 - If patient is a candidate for tissue donation, IDN calls family within 1 hour to offer donation
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Donation Conversation:

CMS requires that only trained requestors approach families for donation

- IDN serves as the hospital's designated requestor for donation. As a hospital staff member you do not have to discuss donation with the family. IDN is trained and ready to handle all communication regarding donation.

Recommended response if family brings up donation:

"I am not an expert in donation but I will contact Iowa Donor Network right now to ensure that they can answer your questions."

If Next-of-Kin Authorizes Donation:

- Hospital staff will be asked to fax patient's complete medical record to IDN if IDN does not have electronic access to the medical record files
- Hospital staff will be asked to apply ice (double bagged) on patient and document time when ice was applied or when morgue cooling time begins
- Hospital staff should leave hospital ID band on patient for identification